

### TRANSFORMING LIVES FOREVER



## About Us

We are committed to providing you with the best possible care while allowing you to remain in the comfort of your own home. We can give you care and support that is truly tailored to you and gives you a sense of pride and dignity because we understand your unique challenges and situations.

These services may include the following, depending on your specific needs and desires:

 Helping with everyday tasks like getting up, bathing, shaving, dressing, grooming, and going to the bathroom, as well as reminding them to take their medicine and making meals.

- Take clients shopping or to an activity like a coffee morning or club; provide encouragement and emotional support; bring articles and information on issues of interest to the client and have a cup of tea and talk.
- Help with scheduling visits and making sure medication is delivered on time is also available.
- Helping with things like cooking, cleaning, laundry, and running errands is a part of living on your own.

You are the focus of this service, and it is tailored to fit in with your social and communal interests as well as medical needs.



# Services We Offer

#### Live-In Care

With Universal Resolutions Ltd. In private live-in care, a professional caregiver is assigned to reside with your loved one in their home and assist with day-to-day tasks. Your loved one or you will have to decide how many hours of daily care they need.

A live-in caregiver is always on call as a friend and a source of comfort and care. In an emergency, you can rest easy knowing that your loved one will get help right away.We can generally put together a team of care professionals to provide round-the-clock care for you when you need it and wish to stay in your own home.



### **Domiciliary Care**

When daily tasks such as cleaning your home, cooking, or doing laundry become too much, Universal Resolutions is here to help you manage and live independently at home. Be it you are recovering from an accident or from hospital admission, our carers are available to give you the care and support you need.



### Companionship

We at Universal Resolutions Ltd believe that no one should feel lonely or alone, which is why we developed our companionship care service. Companionship carers from Universal Resolutions Ltd can really brighten your or a family member's day. Our carers come by on a regular basis or as needed.

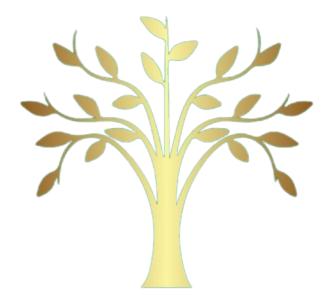
They will become a familiar, welcoming face, spending quality time with you or your loved one and providing understanding and interesting conversation.

### **Respite Care**

Providing ongoing care for a loved one can be difficult—and, at times, tiring. If you are a full-time or part-time caregiver for a loved one and need a break from taking care of them for a short time, we can help you find temporary care for the time period that best fits your needs.

Respite care gives family members and caregivers the time and space they require to replenish their batteries. Many people prefer to take a brief vacation with friends or family.

The help of respite home care can help some people deal with a difficult situation, like having an operation in the hospital or having family obligations that are away from home.





#### **Complex Care**

This is when trained complex carers who are competent in a wide range of care techniques are entrusted with providing care. Our carers have great confidence and are available as a plan B in case something goes wrong.

Our complex care is a cost-effective alternative to care in a nursing home, a fully-managed service, or a residential care home. We can provide you or a loved one with highly skilled carers who can assist with a wide range of difficult care requirements so that you or they can remain in the familiar surroundings of your own home.



### End of Life Care

The majority of people choose to remain in their own homes as they near the end of their lives.Your home is a safe haven free from distressing distractions, filled with warm memories and brimming with happy nostalgia from years gone by.

If you want quality care and support without the constraints of a hospital or care home, we strongly advise you to use our end-of-life services, which provide 24-hour care.

As an end-of-life care provider, we have thoroughly vetted our caregivers. We will make every effort to help you find the right carer for you; someone who understands how to provide the best possible care to those who have been diagnosed with terminal illnesses.

#### WHAT IS NEXT?

#### STEP 1

Kindly get in touch to book a free consultation with us.

info@universalresolutions.co.uk 07904 846 241

#### STEP 2

Once the consultation date is confirmed, our Assessment team will visit you at your home to discuss your care needs and formulate a care plan.

#### STEP 3

You will be matched with a Carer with similar interests and preferences as you. Care will commence.

#### STEP 4

Monitoring and evaluation to see if you are being given the best care you deserve.

#### www.universalresolutions.co.uk

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